

## Arena Place, Colchester

**We were appointed to manage Arena Place in Colchester and took over management on a phased basis over 2017 and 2018.**

The development consists of:

- 119 apartments
- 11 houses
- Combination of new build properties and converted Grade II listed buildings



### **The issue: Managing a property with historic significance**

Located on part of the former Colchester garrison and next to the 15th-century St John's Abbey Gate, Arena Place is also the site of Britain's only known Roman Circus tracks. The historically significant setting of the development calls for extra careful management and a close working relationship with the local authority's heritage department, especially as the site is a no-dig zone.

### **What we did:**

Arena Place has a dedicated property manager (PM) based in our Eastern regional office, within easy access of the development, alongside an assistant property manager and regional manager. Our specialist teams at our head office in Salisbury provide support including collection of service charges and ground rent, debtor management, conveyancing queries from property owners, arranging insurance and handling claims and full company secretarial support..

### **The outcome:**

Unlike many large competitors, we understand the different characteristics of the regions we serve by providing locally managed teams within easy access of your development. Our combined skills and knowledge means we can effectively manage unique sites like Arena Place.

