

Health & Safety

Keeping people & property safe

FLOOD PLAN



FLOOD ALERT

What it means

Flood is possible, be prepared

What to do

- Be prepared to act on your flood plan
- Prepare a flood kit of important items
- Keep informed – watch local news reports and/or listen to local radio stations



FLOOD WARNING

What it means

Flood is expected and immediate action is required

What to do

- Protect yourself and your family, help others
- Move family, pets and valuables to a safe place
- Keep a flood kit ready
- Turn off gas, electricity and water supplies if safe to do so
- Put flood protection equipment in place



SEVERE FLOOD WARNING

What it means

Severe flooding with a danger to life

What to do

- Stay in a safe place
- Be ready in case you need to leave your home
- Follow instructions from the emergency services
- Call 999 if you are in immediate danger

Remember

- Know who to contact and how
- Check with the local council if pets are allowed in evacuation centres
- Keep a list of important contacts to hand
- Check your insurance cover

Prepare your home

- Seal air bricks with plastic covers
- Sandbag around areas that may let in flood water

Items for your flood kit

Prepare a kit, in case you need to leave, which might include:

- Copies of your house insurance documents
- A torch with spare batteries
- A battery or wind-up radio
- Warm, waterproof clothing and blankets
- First aid kit
- Bottled water and non-perishable foods
- If applicable, baby food and care items

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Safe Refuge Areas

Houses

Move to the top floor.

Flats

Move to the floor above the water level.



Escape Routes

- Please cooperate with the emergency services, they will tell you what to do if you need to leave your home.
- If the emergency services ask you to leave they will take you to an evacuation centre run by the local council.
- You are allowed to take pets, but they must be put into a secure carrier or box.
- In the event of a flood, you must concentrate on the safety of yourself and your family.
- You must act quickly and get everyone in your home to a place of safety.

OTHER USEFUL INFORMATION

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| Floodline | 0345 988 1188 (open 24 hours a day) |
| Local authority emergency helpline | |
| Website: | www.gov.uk/environment-agency |
| Insurance company 24-hour number and policy number | |
| Local radio station frequency for updates | |
| Family and neighbours | |
| Work phone numbers | |
| Doctor's surgery | |
| Vet/kennel/cattery | |
| Gas supplier and meter number | |
| Electricity supplier and meter number | |
| Water supplier and meter number | |
| Electrician | |
| Plumber | |

For more help and information please contact the Health & Safety team h&s@fexcopropertyservices.co.uk