



REMUS
Local commitment to you

CASE STUDY: considered management



Arena Place COLCHESTER

Taylor Wimpey

The site

A development comprising of 119 flats and 11 houses; a unique collection of 1, 2, 3 and 4 bedroom homes, including new-build designs and carefully-refurbished properties within the former military buildings. We took over management in phases during 2017 through to 2018.

The development is located on part of the former Colchester garrison and includes new build and refurbished converted Grade II listed buildings. It is also the site of Britain's only known Roman Circus tracks, and being located next to St Johns Abbey Gate which was built in the 1400s, makes this site incredibly valued, and in need of considered management.

Objectives

The historically significant setting of the development together with the fact that the entire site is a 'no-dig' zone meant that we had to quickly develop a close working relationship with the local authority's heritage department.

Our services

Arena Place has a dedicated property manager (PM) based in our Eastern regional office, within easy access of the development, who works alongside an assistant property manager and regional manager. Our specialist teams at our head office in Salisbury provide support including collection of service charges and ground rent, debtor management, conveyancing queries from property owners, arranging insurance and handling claims and full company secretarial support.

Results

Management of a mix of new build and original buildings means that we had to be sensitive to the requirements of both. Drawing on our many years of experience of managing similar sites helped us to deliver services using contractors that were familiar with what was needed.

The grounds have been kept in keeping with the style of the properties within it, using traditional plants and shrubs helped to retain the character.

Client statement

"We have worked with Geoff and the team now for about 12 years now and are always impressed by their depth of knowledge about building management. Combined with their pro-active positive approach to customer service we have no hesitation in appointing Remus across many of our new developments."

James B., Taylor Wimpey, Bristol

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