



Expertly managing property, whilst looking after residents and home-owners across England & Wales, for your *peace of mind!* 









Our network of 9 physical, fully staffed offices is a key differentiator for us. We can be where you are, whether you require local expertise with a personal feel for your small development, or a national account management strategy for your portfolio.

#### We think nationally but act locally, for you!

Established in 1990, Remus manages in excess of 40,000 homes across England and Wales. In November 2016, we became part of the Fexco Property Services group. This centralised support and backing from a multi-national brand means that our local regional managers can focus on your needs - maintaining a nice, safe place to live!

BIRMINGHAM | BRIGHTON | CARDIFF | CHELMSFORD | LONDON MANCHESTER | PLYMOUTH | READING | SALISBURY

You'll have access to some of the best property experts in the UK, highly qualified and constantly learning.

### Combined 80 years of expertise and knowledge

Our regional and property managers are either Associates or fully gualified Members of the Institute of Residential Property Management (IRPM) Additionally, as part of the Fexco Property Services group, we have access to a wider range of professionals across different specialisms, including health and safety, surveying, IT and project management.

#### We take our responsibility as a managing agent very seriously, especially when it comes to selecting contractors to work on the developments we manage.

Whether it is a regular cleaning contract or replacing the roof, we take the same amount of care in ensuring our contractors are competent, properly insured, safe and provide value for money for our clients.



### Before starting work on a property or development managed by Remus, all contractors:

- Are vetted by our sister company Ellis Sloane & Co. or provide evidence of current CHAS Accreditation
- Submit site-specific risk assessments and method statements (RAMS) for the work to be carried out
- Are issued with Permits to Work, where necessary

All Remus services comply with the provisions of the Royal Institute of Chartered Surveyors (RICS) code of practice, which is the 'Gold Standard' for property management. We are also a long-standing member of the following trade bodies:









# Who we help **Developers** 1,500+ unit private estates. **Resident Management Companies (RMCs)** of concerns such as these: issues that arise needing your time and attention.

## Freeholders & asset managers

duties can be carried out competently.

As investors you'll require the expertise of a professional managing agent who can relieve the burden of day-to-day management and offer up-to-date advice on the requirements of ever-increasing statutory legislation.

We do this for a range of freehold clients, and few agents can match our reach, local expertise and responsiveness. Our network of teams across the country is a big advantage as we are where your investments are, no matter how small.

We can help you with all of this, and more!

#### We currently work with 8 of the top 10 developers in the UK and advise on everything from small block conversions through to

Many of our clients have worked with us for over 10 years or have come to us through personal recommendations. We recognise that your customers are our customers and your reputation requires ongoing enhancement long after you have left the site. Your reputation is our business and we never forget this.

#### Because we understand the potential difficulties, pitfalls and responsibilities of running a limited company, we can relieve you

Running a resident management company is rarely as straightforward as it seems. There are compromises to be made, cash flow to be managed, forward planning, accounting, ever-increasing legislation and all sorts of day-to-day

We'll take the strain - working pro-actively with resident directors of management companies and carrying out a full suite of outsourced services on behalf of the RMC. We also provide advice and assistance so that director



## **C** Brilliant company who listens and sorts things out. Excellent communication skills.

Ms B. Resident in apartment block, Southampton



#### In an increasingly complex environment, we invest in the right resources, capability and technology to ensure we're ahead of the competition.

Fexco Property Services was founded in 2015 by the Irish multinational Fexco to provide a nationally focused set of management and professional services to the built environment. As well as Remus, the group currently includes Crabtree PM Limited, and Ellis, Sloane & Co. Limited.

Fexco have been involved in block management since 1999, successfully growing the largest residential management group in Australia with more than 220,000 homes under management. They are now bringing this experience to bear in the UK market.

## Comb prope

# Combined scale - already one of the largest property management providers in the UK

We currently have 9 fully staffed regional offices covering England & Wales, with additional supporting services in our Head Office. Visit the website to contact an office near you.





I think you're the first property management company to give me a straightforward answer.

Camsie Lettings

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